

Summary of casework carried out by 2 councillors in April 2015 and November 2015

Councillor 1

Date	Issue	Query Raised	Further Actions
01/04/2015	Trees far too overgrown, meeting in the middle, can anything be done to reduce their height? The roots are also standing out (write to forestry to ask them to look at this tree)	07/04/2015 Email to Forestry.	07/04/2015 Letter to resident advised of actions.
01/04/2015	Had Priority A, lost it because wasn't bidding but there were no suitable properties. Has very limited mobility. Can Priority A be reinstated? (Write to housing ask if her priority banding can be reinstated, also is there any solution to the fact she has to move with her son but most of the suitable properties are for over 55's only)	07/04/2015 Email to Housing officers, resident advised.	
01/04/2015	Potholes need fixing again asap (to Highways)	08/04/2015 Email to CD Highways	08/04/2015 Letter to resident.
01/04/2015	Green, loads of wood there which needs removing so the grass can be mown properly, needs sorting before someone sets fire to it! (speak to locality)	08/04/2015 Emailed ENE Locality	08/04/2015 Email from Locality to say team will be out tomorrow morning to collect the wood. 08/04/2015 Letter to resident with action taken.
01/04/2015	Fencing was done except for a small return section. Resident told this was to be done but has never been completed. Can we get this finished off (speak to housing)	08/04/2015 Email to ENN Housing	08/04/2015 Letter to resident 09/04/2015 Email from ENN Housing to say it has been passed to *local* Housing Office
01/04/2015	Ginnel, much of the fencing was repaired but quite a lot of it has fallen down and needs fixing (speak to housing)	08/04/2015 Email to ENN Housing	08/04/2015 Letter to resident 09/04/2015 Email from ENN Housing to say it has been passed to Housing Office

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01/04/2015	Nursery parking issues by users of the school, they park there all day and there's no space for residents. Are there any planning restrictions? (write to the owner of the nursery asking for help as a neighbour. Could he consider asking staff to use the park and ride, this would create space in own car park to allow parents to pick up their children. Could he also ask staff to take extra care with litter and cigarette butts, so appreciative of his help and support and want to thank him in advance of his help and support.	08/04/2015 Letter sent to Manager of Nursery	10/04/2015 Letter to resident updating on action taken - 14/04/2015
01/04/2015	Commercial wheelie bins left out on Monday nights, locality enforcement team	08/04/2015 Email to Locality	10/04/2015 Letter to resident updating on action taken
01/04/2015	Worried about the grass verge that the bin lorry and over work lorries keeps driving over. Can anything be done?	7/4/15 Emailed Members Refuse Queries	Passed to route supervisor for investigation and action
01/04/2015	Poor bus service (invite them to the public meeting) Lack of buses, no Sunday service, regularly late and misses.	Letter to residents issued, invited to bus meeting	Issies to be raised at Bus meeting.
01/04/2015	State of the woods, litter etc (no litter bin at the back gate of the school) could we get a litter bin there.	All referred to ENE locality team for action, residents advised.	Expecting update from dog warden on 13/4
01/04/2015	Gully that takes the storm water away is full of gunge - rats about	As above	

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01/04/2015	Dog mess issues in the woods particularly. People walking dogs not on a lead, is it possible to get the dog wardens to concentrate on this area	As above	17/04/2015 Dog wardens will - patrol the woods as often as possible with regards to dog fouling in the woods and update with any work carried out. Under current Dog Control Orders, dogs do not have to be on a lead in a wooded area, so they cannot enforce on that issue unless the dogs are out of control and causing a danger to public safety. If they witness any fouling offences they will of course be able to take the appropriate action. 12/05/2015 Letter sent to residents.
01/04/2015	Request for a bottle bank	As above	Residents advised.
14/04/2015	Inconsiderate Parking, Can cars park on site?	Email to Highways	Resident advised
14/04/2015	State of the roads, The Avenue, Shadwell Lane in Moortown ward near Donisthorpe	Email to Highways	Resident advised
14/04/2015	Traffic Lights phasing, can we re-look at this?	Email to Traffic Management	Resident advised
14/04/2015	Pavements and dirty ginnels	Highways advised	Resident advised
14/04/2015	State of roads etc and pavements	Locality informed	Resident advised
28/04/2015	Dealing with the wooded area straight behind homes. Trees behind the back garden are coming right over, worried it's going to come down in the wind. Can trees be lopped for light? Particular issue is a Silver Birch which really needs removing. - Behind the houses, brambles back onto the fences, can the brambles be cleared?	30/04/2015 Reported to Forestry	01/05/2015 Letter to resident
28/04/2015		Reported to Forestry as above.	01/05/2015 Letter to resident

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28/04/2015	Brown Bin contaminated. Can we find out what exactly the issue is?	29/04/2015 emailed Members Refuse. Refuse called us to say that the residents had disposed of soil in the bin. Gave advice of what to put in and not put in the brown bin.	05/05/2015 Letter posted to resident
28/04/2015	Why hasn't the road been swept?	29/04/2015 emailed environmental services asking for the area to be swept.	05/05/2015 Letter posted to resident
28/04/2015	Ginnel needs cleaning	29/04/2015 Reported to ENE Locality	05/05/2015 Letter posted to resident
28/04/2015	Quad bike 4 April, police sorted and given warning. No action, refer to in letter		08/05/2015 Letter posted to resident
28/04/2015	Litter issue at corner	06/05/2015 Requested Litter pick at top corner of Grange Court where it meets Primley Park Road. Sent to ENE Locality CC officer, & DC	08/05/2015 Letter posted to resident

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28/04/2015	Youths loitering. Can CCTV be installed to deter them?	Options explored with CCTV unit.	08/05/2015 Letter posted to resident
28/04/2015	Trees can we do anything about them?'	Tree Risk Management leaflet added in with the letter. Asked if there are any trees in particular they would like tending to. If there is, she should get in touch with exact location.	08/05/2015 Letter posted to resident
28/04/2015	Noise from buses every 10 minutes. Noise is from engines running idle. Even for the allowed 2 minutes it's an awfully long time	05/05/2015 Email to Bus company	06/05/2015 Letter posted to residents 17/05/2015 Resident emailed cllr to say thank you. Buses are now a lot better. 01/06/2015 Resident emailed to say buses are terrible again. Send further email to Bus company (Done 04/06/2015) 04/06/2015 Response from Bus company, glad there has been some improvement but please report incidents as they arise. 10/06/2015 Letter to resident updating her
28/04/2015	Kerb stones on the bend very badly broken. Can we look to get these repaired/reset.	06/05/2015 Reported to CDHighways	06/05/2015 Letter posted to resident
28/04/2015	Grass growing through fence encroaching onto pavement. Too much rubbish is being left after cleared. Amount of pavement deteriorating	06/05/2015 Reported to ENE Locality	06/05/2015 Letter posted to resident
28/04/2015	Need to sort out brambles	06/05/2015 Reported to ENE Locality	06/05/2015 Letter posted to resident

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28/04/2015	Black bins collected only twice a month.	Members Refuse Queries informed	06/05/2015 Letter posted to resident
28/04/2015	Road surface is not flat. Terrible undulations. Is there anything we can do?	06/05/2015 Reported to CDHighways	06/05/2015 Letter posted to resident. Highways update - they will monitor the condition of the road surface, they are aware that it is in poor condition. Any dangerous areas will continue to be patched but it is not going to be included on maintenance programmes in the very near future.
28/04/2015	Edging strip has loose blocks and needs repointing. There is a gap between the footpath "tarmac" and the kerb on the corner of the copse.	29/04/2015 reported to Highways. 08/06/2015 Response from Highways	14/05/2015 Letter posted to resident 08/06/2015 Response from Highways, Site has been inspected, low priority work and can not be scheduled. Will keep in mind to raise at future Highways Meetings) 10/06/2015 Further update to resident
28/04/2015	Water metre cover is a trip hazard and is broken.	29/04/2015 reported to Highways. 08/06/2015 Response from Highways	14/05/2015 Letter posted to resident 08/06/2015 Response from resident (This will be forwarded to section for a Section 81 to be issued giving them 28 days to action) 10/06/2015 Further update to resident

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28/04/2015	<p>Many of the blocks in the top of the kerb in front of the chain-link fence are loose. Weeds growing through the kerb. Two missing blocks were replaced with "tarmac" last autumn – checked this with highways who said that this was a temporary repair. This kerb is a very important safety feature particularly at the west end because there is a 4-5ft drop into a ditch the other side of the chain-link fence</p>	<p>29/04/2015 reported to Highways</p>	<p>14/05/2015 Letter posted to resident 08/06/2015 Response from Highways (The blocks are loose but this is a service strip and not a recognised footway therefore this will be low priority as the likelihood of pedestrians choosing to walk this is very low. The missing blocks that have been tarmacked whilst this is a temporary repair and not cosmetically pleasing it has rendered the location safe until such time budgets / resources permit the permanent type of repair.) - He has also asked enforcement to speak with the Golf Club regarding weeds 10/06/2015 Further update to resident</p>
28/04/2015	<p>Litter Bin – often find the door to this bin open because there is an accumulation of litter – mostly bagged dog deposit – under and around the inner bins which stops them from being slid back in easily and far enough to close the door. Asked for the outer casing to be cleaned out on 26th February but so far there has been no action although the bin is emptied often enough. This bin is rusting badly in places and will need to be replaced.</p>	<p>07/05/2015 Reported to Members Refuse. who wrote back to say it would be Locality who would deal with the bins. 11/05/2015 Call from Locality to say that it's logged that the bin area was cleansed but he will open another jobs</p>	<p>14/05/2015 Letter posted to resident 09/07/2015 Now resolved.</p>

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28/04/2015	Footpath hasn't been swept for years consequently the grass is growing across the path in the leaf litter. Some of the grass back to the edge of the path got cleared last summer, however, the grass is back again.	06/05/2015 Reported to Parks.	<p>12/05/2015 Response Maintenance – arrange for the bracken/bramble & self-seeders to be cut down which will open up the field, The walk ways will be cut making the site look tidier at the same time avoiding any knotweed.</p> <p>Programme the full field to be cut at the end of the year so the health is tidy throughout the winter months.</p> <p>14/05/2015 Letter posted to resident</p>
28/04/2015	Bamboo growing in the pavement	29/04/2015 Reported to Locality who advised it wasn't growing through the pavement.	14/05/2015 Letter posted to resident
28/04/2015	Overgrown shrubbery causing garden fence to fall down	Hopeful that following the action promised by Parks/Country side above, once the area is cleared then the housing department will be able to get to the fence.	14/05/2015 Letter posted to resident
28/04/2015	Local speed humps were damaging car.	30/04/2015 Reported to CD Highways	14/05/2015 Letter posted to resident 09/07/2015 Chased with Highways

Councillor 2

Date	Issue	Actions
02/11/2015	Blocked Gulleys on road	Blocked gullies on road were causing excess water to flow down. <i>Email to say passed for distribution to street crew 2 November 2015</i>
02/11/2015	Ramp too severe at the entrance to property	Response received - 3 Nov 2015 - We replaced the original block paved ramp with a bituminous surface within the last 18 months, but this was to the original design built in blocks, it has not altered and is designed to delineate the distinction between carriageway and the shared surface. The slightly raised hard margins (45mm) are also as designed and there is little deterioration of the Publicly adopted surfaces adjacent. I am sorry however I cannot support any amendment to the public highway at this time. <i>Follow up email from Cllr - 3 Nov 2015 - Thank you I recall that the ramp was re-surfaced as *redacted* made a similar complaint last year and about the sand used in repairs to the surface. There is also the similar issue of the entrance to the car park adjacent to the tennis court.</i>
05/11/2015	Speeding issues	Email sent to Highways Officer 5 Nov 2015
09/11/2015	Large Tree needs pruning	Email sent to Forestry Officer 9 Nov 2015
09/11/2015	Cars parking haphazardly on street and banging doors and making exiting drives on road dangerous	9 Nov 2015- Cllr added - I copied in the chairman and clerk of *redacted* PC for info and they confirmed the problem as they both live nearby. But there are no parking restrictions on that stretch! <i>Response received 10 Nov 2015 - I'll take a look into it. With it being an evening problem, it will take me a little longer to collate the information Any photographic evidence in the meantime would be appreciated, also. If I feel the issue requires attention, then we have the upcoming TRO in the ward that we could look to tag this onto, but I will confirm in due course what I feel is the appropriate way forward here.</i> Cllr added 10 Nov 2015 - For information, this message is from the clerk to PC.- <i>"Perhaps you could advise the Leeds person that it is definitely not a problem solely in the evening - it may be worse then but is an issue most of the time as far as the sight lines/narrowing of the road are concerned."</i>

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09/11/2015	Overgrown vegetation at the sub-station	Response received 11 Nov 2015 - Thank you for your email advising us of this issue. B&C team, PSA email from Leeds Council re shrubs in substation overgrowing highway. Can you issue a W.I. to SLS to clear the site.
09/11/2015	Road surface in disrepair.	Sent to Highways Officer 9 Nov 2015
09/11/2015	Blocked Gulleys	Response 10 Nov 2015 - Thank you for your e.mail regarding the above matter. The case has been logged onto our system, printed and has been passed to the Gully team.
09/11/2015	Request for another Brown Bin	Response - 10 Nov 2015 - Thank you for your enquiry on behalf of the residents. Regrettably, Leeds City Council only provides households with one brown bin. This policy has been set largely because our routes are designed around each household having one bin; and where there are more than that the routes will fail, in addition, the route is already running at capacity. <i>Cllr replied - 10 Nov 2015 - It is rather puzzling as several residents in the road have two brown bins. I understand the problem but it is likely that the houses with more land and near woodland will need brown bins more than those in urban areas though I understand the council cannot analyse each household's needs. If we can find funding for another one for this resident would it be collected?</i>

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13/11/2015	HGV parking overnight in parking bays	<p>Copy of email sent I would be grateful if you could advise on the matter below. The location is</p> <p>Is it permitted for HGVs to park overnight on the public highway? If not, who is able to take action? As Councillor *redacted* points out, this is parking to serve the church, a local garden and the wider local community. It is not for lorry drivers to camp in. Any advice on dealing with problems such as this would be gratefully received. <i>Update 24 Nov 2015 - Dear Councillors Please see the response from ... below. Is there someone local who would be prepared to keep a log for a few days (times and reg numbers) so we can pass back as requested.</i></p> <p><i>"Begin forwarded message:</i> <i>Thank you for your email enquiry dated 13th November 2015, concerning the above.</i></p> <p><i>If you could please provide us with the location this vehicle is parking, dates and times of occurrence, the vehicle registration and any other useful information you may have we can in turn forward this through to the Regional Intelligence Unit for them to investigate the matter further. I hope this information has assisted you with your enquiry, but if you have any further questions please do not hesitate to contact us again.</i></p> <p><i>"</i></p> <p>Cllr responded - 24 Nov 2015 - I have seen three HGVs parked there. I will ask residents to keep an eye out.</p>
16/11/2015	Water gathering in dip in road out side. With the threat of flooding	Email sent to Highways Officer 16 Nov 2015

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16/11/2015	Planning appeal	Response - 17 Nov 2015 - The Inspector is to visit the site on the 18 November. The Inspectorate has decided that this appeal will be decided on the basis of written submissions and there will not be a hearing. <i>Cllr asked - 17 Nov 2015 - Do you know the date of the hearing? I appreciate that only written submissions will be entertained.</i>
17/11/2015	Small hole on pavement	17 Nov 2015 Photos referred to in email requested from Cllr. <i>Response - 17 Nov 2015 - I will arrange for a team to attend and make the footway safe over the next 5 working days.</i>
23/11/2015	Improving safety of Pedestrians	Highways Officer emailed 23 Nov 2015
23/11/2015	Is School at or near to capacity. Are there any plans to meet additional needs over the next 5 years	Email sent to Children's Services 23 Nov 2015
23/11/2015	Problem with 2 communal bins not large enough for fortnightly collection especially when the 4 extra flats are built.	Email sent to Members Refuse 23 Nov 2015
23/11/2015	Parking problems	Email sent to Highways Officer 23 Nov 2015
24/11/2015	Accident at junction	Acknowledgement received and advised it had been passed to a Highways officer to look into and respond
24/11/2015	Puddle forming on road	24 Nov 2015 - referred to Gulley Referrals
24/11/2015	Footpath in need of repair is this a private road?	24 Nov 2015 -response - Whilst the road is Private and under normal circumstances privately maintained, I believe it may be a Public Right of Way. I have copied PROW into this E-mail in order that they investigate and respond to you directly.